

ESEIAAT NEW STUDIENT ORIENTATION 2020

COMPUTER SERVICES OF THE TERRASSA CAMPUS

ATENEA

Atenea is the virtual campus exclusive for the UPC. Inside the campus you will be able to see in what subjects you are matriculated. This tool is meant to easily put in contact students and professors to share exercises, practices and subject materials. You can log in with your UPC credentials.

NET HARD DRIVE

The computers of the computer classes have a virtual hard drive unit H:\ that you can access from every computer inside the campus that you access with your credentials. It has a storage capacity of 1Gb. If you need to access the documents of this drive from somewhere outside the campus you can access it using logging in this website using the UPC credentials:

<https://ct-aules.upc.edu/>

VIRTUALWORK

Virtual work is a service that allows the execution of some software that is used in the computer classes from anywhere. It is a cloud service, so you don't need to have the software installed in your machine or having the license. For more information or accessing the service you can access the following link:

<https://serveis.terrassa.upc.edu/sict/virtualwork>



VirtualWork

G SUITE FOR EDUCATION

As UPC has an agreement with Google, the students have access to all tools included in the G-Suite package.

Included in this package you can access Gmail for students, unlimited storage in your Google Drive directory, communication with Google Meet or access to the calendar.

You can access all the information and details of the available services in the following link::

<https://serveistic.upc.edu/ca/g-suite-for-education>

REPROGRAPHY SERVICE

All long the campus there are multifunction printers where you can print, scan or photocopy documents. The enterprise behind this service is CANON and the service is available for both UPC students and workers.

For more information you can consult:

<https://serveis.terrassa.upc.edu/fam%C3%ADlies-de-serveis/serveis-administraci%C3%B3/correuintern/serveis/321>

OTHER INTERESTING WEBS

- **TIC resources:** <https://serveistic.upc.edu>
- **3 ways to access to software:** <https://sict.upc.edu/article/3-vies-accedir-al-programari-docent>
- **ESEIAAT Intranet:** <https://intranet.eseiaat.upc.edu/>
- **E-SECRETARIA / PRISMA:** <https://prisma-nou.upc.edu/>
- **Web UPC:** <https://www.upc.edu/ca>
- **Web ESEIAAT campus:** <https://eseiaat.upc.edu/ca>
- **Computer services web:** <https://sict.upc.edu/>
- **ESEIAAT services:** <https://eseiaat.upc.edu/ca/lescola/serveis>

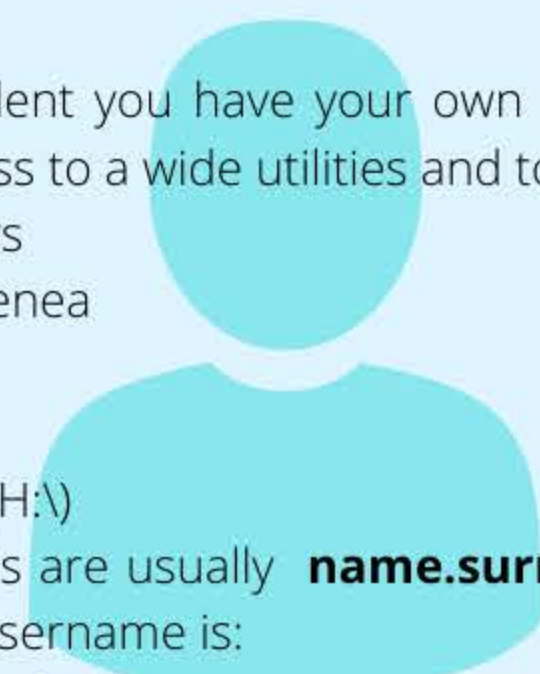
UPC USER

As an ESEIAAT student you have your own user credentials that guarantee you access to a wide utilities and tools:

- Campus computers
- Virtual Campus Atenea
- Email
- Wifi Eduroam
- Virtual hard drive (H:\)

This user credentials are usually **name.surname** in some cases of repeated name username is:

name.surname.2ndsurname



PC CLASSES

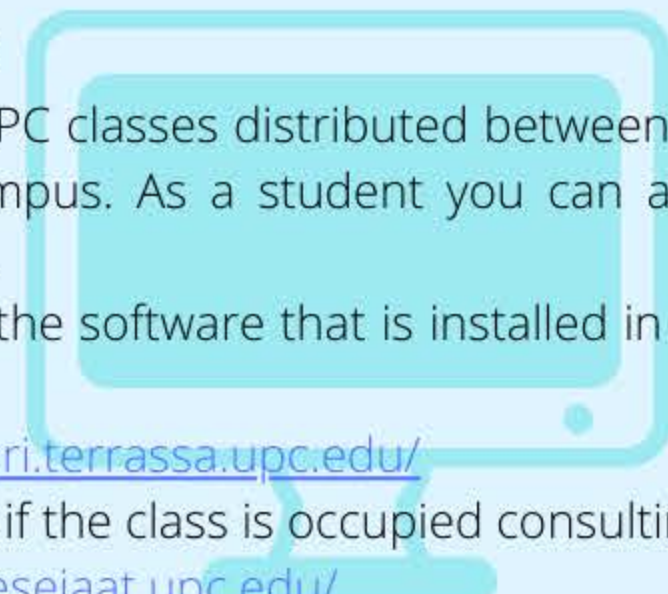
There are some PC classes distributed between the buildings that conform the campus. As a student you can access them when there is no class.

You can consult the software that is installed in every one of each class here:

<https://programari.terrassa.upc.edu/>

You can also see if the class is occupied consulting this link:

<https://intranet.eseiaat.upc.edu/>



SOFTWARE DISTRIBUTION FOR STUDENTS

UPC has some accords and licenses of the programs that are used all long the degrees that the university have. So the students have access to many licenses to install the software you needed for doing the tasks of some subjects.

In the following web you have a complete list of the programs included and its licenses. There is information about the version and how to install the software.

<https://serveistic.upc.edu/ca/distsoft/el-servei/programari-per-a-estudiantsi-professors>

UPC EMAIL

As a student you have access to a personal e-mail associated with your student account where you will receive messages from your professors and the university.

The structure is the following:

name.surname@estudiantat.upc.edu

This email is powered by Google but as a student you don't have access to the Gmail inbox.

To consult the email you can access the following link:

<https://correu.upc.edu/>

In this page you can change the redirection of the emails to a different email address. Detailed information in:

<https://serveistic.upc.edu/ca/correuUPC/faq/correu/redirigir-correu>

SEND US A TICKET!

You can create us a ticket if you have any incidence, petition or consult. You will receive support. To create a ticket you can access the following link:

<https://esict.upc.edu/>

COMPUTER SERVICES OF THE TERRASSA CAMPUS, WHERE YOU CAN FIND US?

TR10 BUILDING. 2nd FLOUR Carrer de Colom, 2, 08222 Terrassa, Barcelona

ATTENTION SCHEDULE:

FROM 8:00 TO 14:00 AND FROM 15:00 TO 19:00

CONTACT PHONE:

937 398 666

EMAIL:

sict.serveis@upc.edu

